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Telephone Interviewer – No Sales, Flexible Schedules – WFH

Description

Ironwood Insights Group is hiring part-time work-from-home telephone interviewers to conduct scripted research surveys. This is a non-sales role focused on professional telephone conversations, accurate response entry and following project-specific survey procedures.

Responsibilities

- Conduct telephone surveys using computer-based survey systems.
- Follow the approved script and project guidelines for each call.
- Interact professionally and politely with respondents, including people discussing healthcare experiences.
- Enter responses accurately while speaking with respondents.
- Maintain quality standards, confidentiality and dependable attendance.
- Work assigned evening and weekend shifts from a quiet home workspace.

Qualifications

- At least 18 years old.
- Strong English reading and writing ability.
- Typing speed of at least 25 words per minute.
- Clear speaking voice and good enunciation.
- Ability to follow instructions and pay close attention to detail.
- Self-motivated, dependable and professional.
- Windows computer, high-speed internet and a private workspace without background noise.

Experience

Previous telephone interviewing or call-center experience is useful but was not listed as a mandatory requirement.

Skills

Telephone interviewing, survey research, customer communication, typing, script adherence, data entry, attention to detail, professionalism, reliability.

Job Benefits

Flexible scheduling, performance-based pay opportunities, growth potential and referral benefits. Spanish-speaking employees may qualify for additional incentives.

How To Apply

Apply through Ironwood Insights Group: [Telephone Interviewer application](#).

Hiring organization

Ironwood Insights Group, LLC

Employment Type

Part-time

Industry

Market Research

Job Location

Remote, United States, United States

Remote work possible

Working Hours

Approximately 10-30 hours per week. Current schedule includes evening and weekend availability: Monday-Friday 3:00-9:00 PM MST, Saturday 10:00 AM-6:00 PM MST and Sunday 12:00-7:00 PM MST. At least one weekend shift of 4+ hours is required.

Base Salary

11.00

Date posted

October 1, 2026