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Southern California Edison Jobs — Customer Support Associate — Los Angeles, CA, USA

Description

In energy & utilities, the **Customer Support Associate** career area focuses on service operations, schedules, and accurate work records for people exploring **Southern California Edison** in **Los Angeles, CA, USA**. Work in this area can involve responding to electric service inquiries alongside updating customer service records, with attention to timelines and quality. A strong starting point is familiarity with customer support, service requests, and well-organized digital records.

Responsibilities

- Respond to electric service inquiries.
- Update customer service records.
- Track service requests or operations updates using the organization's workflow.
- Coordinate status changes with operations teams and record completed actions.

Qualifications

- Familiarity with operational schedules and the importance of safety procedures.
- Confidence using tracking tools and communicating routine service updates.
- Practical familiarity with customer support and service requests.

Experience

Hands-on experience with customer support, records, or related support work is useful for this career path.

Skills

Customer support, service requests, data entry, Customer Support Associate, Operations tracking, scheduling, service documentation

Organization Website

Explore Southern California Edison career and organization information.

Hiring organization
Southern California Edison

Employment Type

Industry
Energy & Utilities

Job Location
Los Angeles, CA, United States

Date posted
November 9, 2026

Valid through
2026-11-23