

Remote Customer Service Representative

Description

TEKsystems is hiring Remote Customer Service Representatives to assist customers with account access, document uploads, healthcare coverage questions, and online support. **Pay: \$17 per hour.** This is a fully remote contract opportunity in the United States.

Responsibilities

- Answer inbound customer calls and online chat inquiries.
- Assist with account creation, password resets, and document uploads.
- Help customers understand coverage and enrollment-related options.
- Troubleshoot issues and document interactions accurately.
- Follow regulated communication policies and procedures.

Qualifications

- Previous customer-service experience.
- Strong computer navigation and communication skills.
- Ability to work independently in a quiet remote workspace.
- Reliable high-speed internet and ability to complete required training/testing.

Experience

Customer-service experience required; call-center experience is preferred, while strong retail, hospitality, or food-service backgrounds may also be considered.

Skills

Customer service, phone support, live chat, troubleshooting, account support, data entry, communication

Job Benefits

Pay: \$17/hour. 100% remote work, company-provided equipment, and eligible benefits may include medical, dental, vision, retirement plan, and other programs.

How To Apply

Apply through the current listing: [TEKsystems Remote Customer Service application](#).

Hiring organization

TEKsystems

Employment Type

Contractor

Duration of employment

Contract

Industry

Customer Service / Healthcare Support

Job Location

Atlanta, Georgia, United States
Remote work possible

Working Hours

Remote schedule with availability required within the employer's operating window; training is scheduled separately.

Date posted

October 5, 2026