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Philadelphia International Airport (PHL) Jobs — Terminal Services Representative — Philadelphia, PA, USA

Description

In airport terminal operations, a Terminal Services Representative keeps everyday services organized, which makes the role relevant to Philadelphia International Airport (PHL) jobs in Philadelphia, PA, USA. Typical tasks include responding to terminal passenger needs and coordinating facility issue reports, with clear handovers helping the team stay on track. Skills in terminal services and customer care, alongside good communication, make this type of work easier to manage.

Responsibilities

- Respond to terminal passenger needs.
- Coordinate facility issue reports.
- Follow local safety and access rules while reporting delays or facilities issues.
- Share work updates and close out records when each task is complete.

Qualifications

- Practical familiarity with terminal services and customer care.
- Ability to organize information and communicate clearly with colleagues or service users.
- Attention to accuracy, deadlines, and established operating procedures.

Experience

A background in terminal services, academic projects, or related service work provides useful preparation for terminal services representative responsibilities.

Skills

terminal services, customer care, service coordination, communication, organization, accuracy

Career Information

Explore the Philadelphia International Airport (PHL) official website for organization and career information.

Hiring organization
Philadelphia International Airport (PHL)

Employment Type

Industry
Airport Terminal Operations

Job Location
Philadelphia, PA, United States

Date posted
November 15, 2026

Valid through
2026-11-27