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O’Hare & Midway International Airports Jobs — Airport Passenger Services Assistant — Chicago, IL, USA

Description

In Chicago, IL, USA, Airport Passenger Services Assistant work draws on airport passenger support and terminal operations skills that are relevant to O’Hare Jobs searches. Daily tasks can range from answering traveler questions at service points to logging lost-item and accessibility requests and coordinating updates with terminal teams. Useful strengths include passenger assistance, airport procedures, and issue tracking, especially when accuracy and timely updates matter.

Responsibilities

- Answering traveler questions at service points.
- Logging lost-item and accessibility requests.
- Coordinating updates with terminal teams.

Qualifications

- Working familiarity with passenger assistance and airport procedures.
- Comfortable with answering traveler questions at service points and checking details before handover.
- Comfortable working with spreadsheets, checklists, or structured digital files.

Experience

Experience with passenger assistance through work, volunteer support, or projects is a useful foundation.

Skills

passenger assistance, airport procedures, issue tracking, Airport Passenger Services Assistant

Career Information

Explore O’Hare & Midway International Airports career and organization information to find current openings and application instructions.

Hiring organization
O’Hare & Midway International Airports

Employment Type

Industry
Airport & Aviation

Job Location
Chicago, IL, United States

Date posted
November 20, 2026

Valid through
2026-11-20