

Customer Service Seasonal Representative – Remote

Description

Wine.com is hiring a remote Seasonal Customer Service Representative for the holiday season. The position supports customers in a fast-paced service environment and is designed as a part-time seasonal work-from-home opportunity.

Responsibilities

- Assist customers with service questions and requests.
- Provide clear, friendly support in a fast-paced environment.
- Help resolve routine customer issues.
- Document interactions and follow service procedures.
- Support seasonal customer-care demand.

Qualifications

- Strong customer-service and communication skills.
- Ability to work effectively from home.
- Comfort handling customer inquiries during a busy seasonal period.
- Good organization and attention to detail.

Skills

Customer service, communication, remote support, problem solving, seasonal operations, documentation.

Job Benefits

Remote seasonal part-time opportunity.

How To Apply

Apply through the current listing: [Wine.com Seasonal Customer Service application](#).

Hiring organization
Wine.com

Employment Type
Part-time

Duration of employment
Seasonal

Industry
E-commerce / Customer Service

Job Location
Remote, Texas, United States
Remote work possible

Working Hours
Approximately 25-30 hours per week during the seasonal period.

Base Salary
16.00

Date posted
October 4, 2026