

## Bilingual Customer Service Representative - Remote

### Description

Experis Canada is hiring a remote Bilingual Customer Service Representative for a healthcare support contract. The position involves clear, patient communication with elderly patients, clinicians, and healthcare professionals. **Pay: CA\$20-CA\$21 per hour.**

### Responsibilities

- Provide customer-service support in a healthcare environment.
- Communicate clearly with patients, clinicians, and healthcare professionals.
- Handle service requests with patience, accuracy, and empathy.
- Work assigned shifts and support weekend coverage when scheduled.

### Qualifications

- Excellent verbal and written communication skills.
- Professional and empathetic customer-service approach.
- Ability to work remotely on rotating shifts.
- Availability for approximately two weekends per month may be required.

### Experience

Customer-service experience in healthcare or another service-focused environment is useful.

### Skills

Bilingual customer service, healthcare support, communication, empathy, remote support, documentation

### Job Benefits

**Pay: CA\$20-CA\$21/hour.** Fully remote 6+ month contract with possibility of extension.

### How To Apply

Apply through the current listing: [Experis Canada application](#).

### Hiring organization

Experis Canada

### Employment Type

Contractor

### Duration of employment

6+ months with possibility of extension

### Industry

Healthcare / Customer Service

### Job Location

Remote, Canada

Remote work possible

### Working Hours

Typical shifts listed include 8 AM-4 PM, 11 AM-7 PM, 3 PM-11 PM, and 4 PM-midnight; approximately two weekends per month may be required.

### Date posted

October 5, 2026